



**Spectrum Homes** is committed to delivering quality, value and consistency through our Total Quality Assurance program. Whether you are considering building a new home or renovating an existing home, it is **OUR COMMITMENT** that your experience will be stress-free, so that you can spend more time enjoying your home ... for years to come!

## Spectrum Homes — New Construction

Spectrum Homes is a Lehigh Valley based builder that provides a “full spectrum” of award winning floor-plans, communities and new construction services. Our building process ensures a stress-free environment by clearly defining your goals and expectations up front to deliver a consistent, successful and on-time experience.



## Spectrum Homes — Remodeling

Spectrum Homes Remodeling represents the highest standard in quality craftsmanship to add maximum value to your home. Our systematic approach to home renovation eliminates any guesswork between Spectrum Homes, our customer and our trades-people to deliver a consistent, successful and on-time experience.

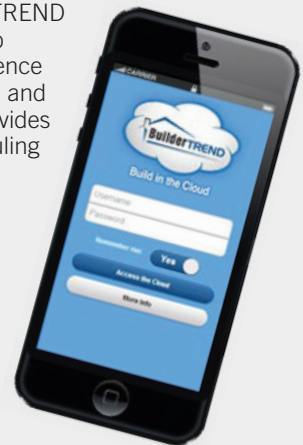


## Spectrum Homes Total Quality Assurance Process

- **Orientation & Site Visit** — We meet at your home to understand your needs, explain our process and define expectations
- **Quotes & Design Build Agreement** — We provide a comprehensive quote for your review and a design build agreement, when necessary
- **Pre-Construction Meeting** — After contracts and permits are obtained, our lead construction manager will meet with you to review every phase of the project
- **On-Site Work** — Our professional staff ensures a clean work environment and provides open communication throughout the project
- **Walk Through** — Prior to completion, a detailed “in-house” checklist is created for evaluation
- **Delivery** — Upon completion, a final “punch list” and limited warranty review are provided
- **Survey** — Every project is followed up with a survey to ensure total satisfaction. Ask us about our rating on any previous work.

## Project Scheduling, Change Orders, Documents, Photos and Much More

Spectrum Homes uses BuilderTREND project management software to provide a better building experience for our homebuyers, associates, and subcontractors. The system provides real-time 24/7 access to scheduling information, change orders, documents, photos, warranty management, homebuyer selections, and much more. A Web-based application, there is no software to install.



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